



tality.ai

Custom AI for Home Services

White-Glove AI. Customized, Implemented & Managed for You.

Tality helps home service companies benefit from AI without having to learn AI or build an internal AI team.

We assess your workflows, customize the right AI setup, integrate it with your existing systems, and manage ongoing optimization so your team can stay focused on service, scheduling, and customer experience.



AI Agents That Work 24/7

Answer service questions, capture leads, book estimates and appointments, qualify requests, and follow up across every channel—day or night.

OMNICHANNEL CLIENT INTAKE



Inbound /
Outbound
Voice Agents



iMessage /
Text



Web /
Voice Chat



WhatsApp



Ringless
Voicemail



Email

Tality answers, captures, and follows up across every channel—so you never miss a lead.



Capture Every Inquiry

AI voice, chat, and messaging agents respond instantly so no quote request, missed call, or service inquiry is lost.



Qualify & Route

Collect key details, qualify the request, and route it to the right team, service line, or next step.



Automate Follow-Ups

Send reminders, nurture pending quotes, follow up on missed inquiries, and keep jobs moving.



Increase Bookings

Convert more inquiries into estimates and booked jobs while improving response speed and customer experience.



The Tality Difference

Tality is not just a cheap AI phone bot. We deliver a premium, hands-on, white-glove AI partnership. We start with strategy and workflow assessment, then handle setup, backend customization, integrations, implementation, managed optimization, and ongoing improvement—so you benefit from AI without learning AI or building an internal AI team.

- ✓ White-glove, done-for-you implementation
- ✓ Customized to your business, workflow & goals
- ✓ Faster response times across every channel
- ✓ Better customer experience & stronger reviews
- ✓ Light marketing assistant & smart nurture follow-up
- ✓ Benefit from AI without learning AI or building an AI team

The Tality Approach

1



Assess & Map
Workflows

Learn the intake, scheduling, estimate, dispatch, and customer journey.

2



Customize &
Implement

Build and launch the right solution for the business.

3



24/7
AI Agents

Always-on support across calls, messages, chat, and follow-up.

4



Optimize &
Improve

Continuously refine scripts, prompts, flows, and outcomes.

5



Integrates with
CRM, Dispatch &
Scheduling

Works with existing systems and tools.

6



AI Search Visibility &
Follow-Up Marketing

Improve AI search discovery and support light outbound follow-up and nurture campaigns.

EXAMPLES OF WHAT TALITY CAN SUPPORT



Quote
Requests



Missed Call
Text-Back



Appointment
Reminders



Estimate
Follow-Up



Dispatch /
Job Updates



Review &
Reputation
Management



Reactivation
Campaigns



AI Search
Visibility



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